

Client:	Matrix Healthcare Pty Ltd
Contact:	Julie George
Position:	Operations Manager
Client Since:	2006
Services Provided:	CFO Services, Bookkeeping, Accounting, Compliance



Having worked with Your Portal in previous employment it became very evident to me when I joined Matrix Healthcare in 2006 that this would be a necessary step for this group to take to improve productivity of the staff and the profitability of the business.

Whilst I was very confident that the transition from a VERY manual accounts department to Your Portal would be smooth this was not the case with many of my staff all a bit fearful of the unknown.

Once the Your Portal team provided the training and support things very quickly started to improve which left my staff free to do their job – look after the doctors and

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patients in their clinics. Four years on, my staff are very grateful for the services of Your Portal and cannot speak highly enough of the Team who have become part of the Matrix Family.

The Board of Directors are also very impressed by the quality of financial reporting – not only clearly present and accurate but also in an appropriate time frame. It is very comforting to have such a friendly team of experts looking after the back office of Matrix.

Personally, I would never consider running a business without these guys – they are on the ball, offer advice and provide great service for a great price.

Julie George

Operations Manager
Matrix Healthcare P/L



Why

At a fraction of the cost of doing it yourself, you can plug into our expertise in financial administration (bookkeeping, accounting, compliance), IT, telephones and websites. Just think of the time and effort saved that can be re-directed to patient and doctor care.

Who

General Practices, Specialized Clinics, Specialists, Pathology and Corporate Health

How

We have extensive understanding of the patient and medical software used in medical practices. Because we specialize in medical practice back-office we quickly understand the exact nature of your business, your current suppliers, terms of trade, brand identity and staff. We know the best sort of contracts to have with your Doctors and how to structure these for tax effectiveness.

On a day-to-day basis we plug into the same source information your own staff would – excluding patient information - we get mail, email and access to source information.

Your practice ends up with a unique “Your Portal” that gives you full control of your business. Your Portal has the core of your business sorted whilst reducing your costs and time spent in backoffice work.

Facts

- Our clients report 100% uptime on IT, company websites and their “Your Portal”
- Our clients report phone call costs cut by >70%
- Our clients report making first year savings in excess of \$300,000
- Our clients report back-office expenditure dropped by >30%

At the time of publication we have 31 clinics in 24 locations

Your Portal Accounts



TAX

we look after statutory communication



BOOKS

we look after books



CASH FLOW

we look after cash flow



MAIL

we look after mail



BANKING

we look after banking

Your Portal Comms



WEBSITES

we host and optimise



EMAIL NEWSLETTERS

we optimise web marketing



TELEPHONY

we look after telephony



EMAIL

we look after email

Your Portal Desktop



SERVER

we enable cheaper infrastructure



THIN CLIENT

we enable cloud computing



MOBILE DEVICES

we enable mobility